



Commonwealth Coordinated Care
Medicare & Medicaid working together for you

Emily Carr

Director, Office of Coordinated Care

Virginia Department of Medical Assistance Services

Geriatric Care Managers

March 26th, 2014

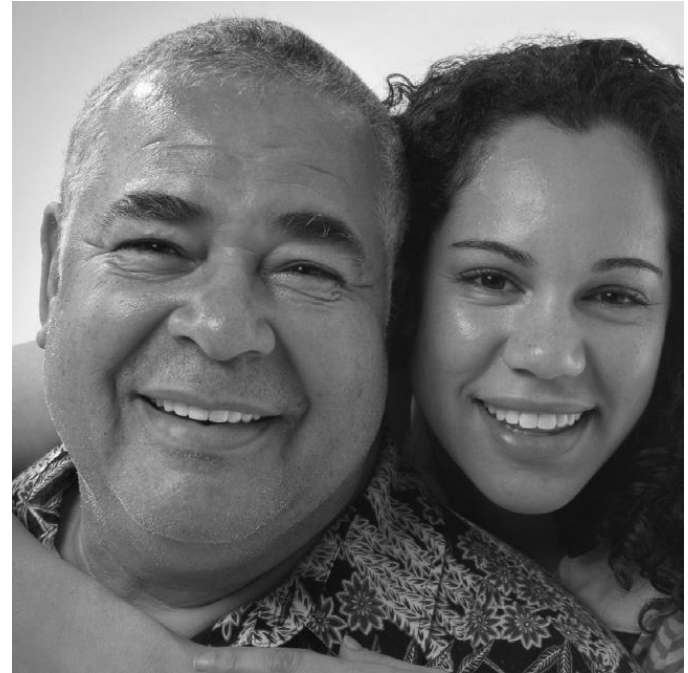
Overview

- Current structure of Medicare/Medicaid
- Virginia's Program: Commonwealth Coordinated Care
- Discussion, Q & A



Medicare-Medicaid Enrollees?

- Receive both full benefit Medicare and Medicaid coverage
- 58.8% age 65 or older
- 41.2% under age 65
- Often have multiple, complex health care needs.



Over 9 million Americans are eligible for Medicare and Medicaid (known as Medicare-Medicaid enrollees)

What does care look like for Medicare-Medicaid enrollees now?

WITHOUT COORDINATED CARE INDIVIDUALS MAY HAVE:

- x Three ID cards: Medicare, Medicaid, and prescription drugs
- x Three different sets of benefits
- x Multiple providers with limited means of coordination
- x Health care decisions that are not coordinated and not made from the person-centered perspective

What Does the Medicare-Medicaid Benefit Look Like Now?

Like navigating a traffic circle....

- Fragmented
- Not Coordinated
- Complicated
- Difficult to Navigate
- Not Focused on the Individual
- Gaps in Care



The Solution- Commonwealth Coordinated Care

High-quality, **person-centered** care for the Dual Eligible that is focused on their needs and preferences

1

All the **same benefits currently available** under Medicaid and Medicare

2

Single program with built-in Care Coordination for primary, preventive, acute, behavioral, and long-term services and supports

3

Promotes improved transitions between acute and long-term facilities

4

Reimbursement – Blended, risk adjusted rate based on Medicaid, Medicare, and Medicare Advantage data

5

CCC Highlights

Three-way contract between CMS, DMAS, and health plans referred to as MMPs (Medicaid-Medicare Plans)

1

Same fiscal agent for consumer-directed services to ensure continuity of care

2

Extended transition period for previously authorized services

3

Behavioral Health Homes created in partnership with CSBs for individuals with Serious Mental Illness (SMI)

4

Healthkeepers
Humana
Virginia Premier

The three MMPs for CCC

5



Commonwealth Coordinated Care
Medicare & Medicaid working together for you

Who is eligible for CCC?

- **Full benefit** Medicare-Medicaid Enrollees (entitled to benefits under Medicare Part A and enrolled under Medicare Parts B and D, and receiving full Medicaid benefits)
- Participants in the Elderly or Disabled with Consumer Direction Waiver
- Residents of nursing facilities
- Age 21 and Over
- Live in designated regions (Northern VA, Tidewater, Richmond/Central, Western/Charlottesville, and Roanoke)



Who is *not* eligible for CCC?

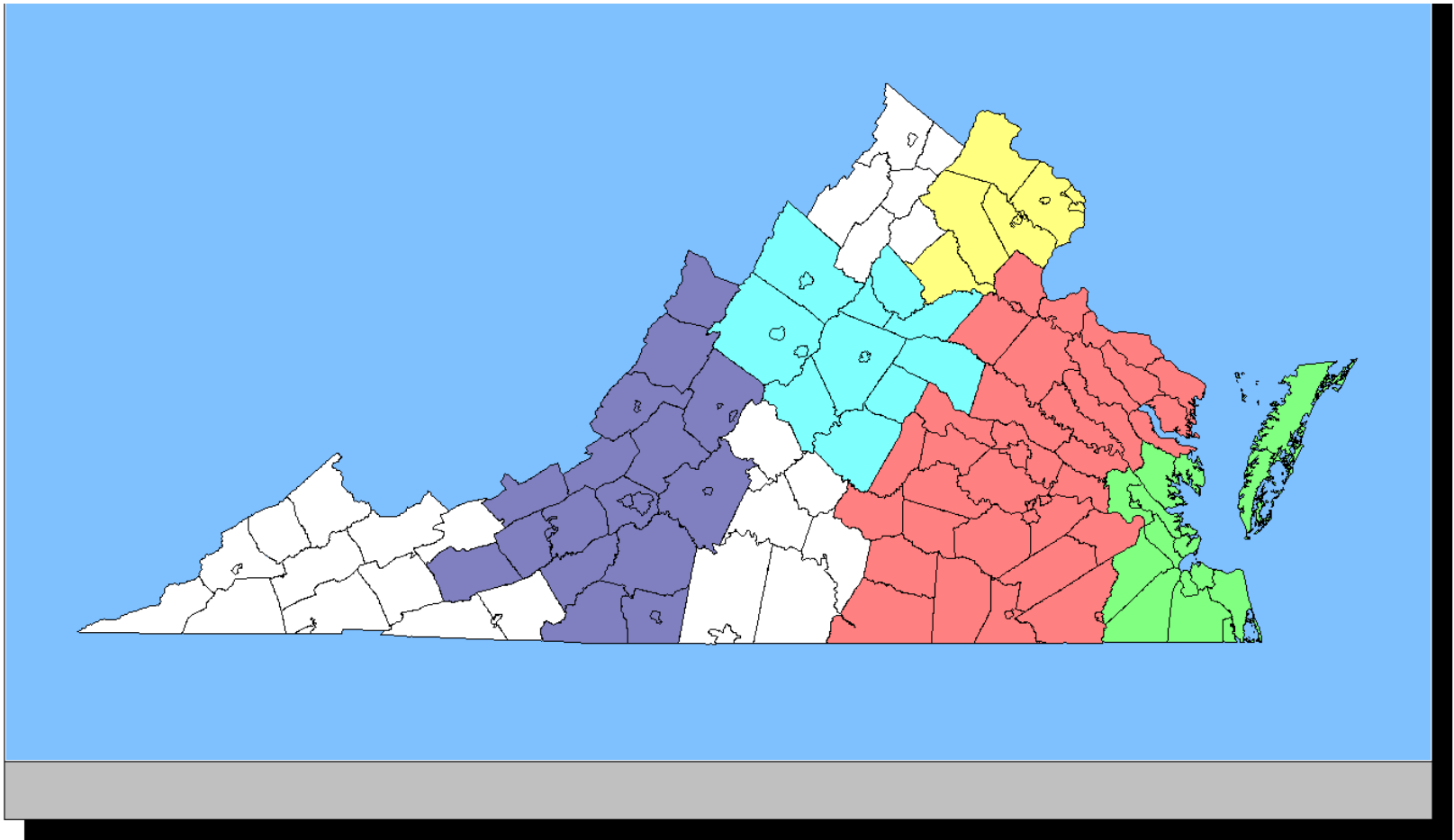
- Individuals not eligible include those in:
 - ID, DD, Day Support, Alzheimer's, Technology Assisted HCBS Waivers
 - MH/ID facilities
 - ICF/IDs
 - PACE (although they can opt in)
 - Long Stay Hospitals
 - Money Follows the Person (MFP) program
 - Hospice
 - Other Comprehensive Coverage (TPL)

Enrollment

- Enrollment in CCC will be in five regions of the Commonwealth:
 - Central Virginia/Richmond
 - Tidewater
 - Northern Virginia
 - Roanoke area
 - Western/Charlottesville area



Virginia's Service Regions



- Central Virginia
- Northern Virginia
- Roanoke
- Tidewater
- Western/Charlottesville



Commonwealth Coordinated Care
Medicare & Medicaid working together for you

Enrollment

- Enrollment will be in two phases:
 - The first phase is called “voluntary enrollment” where an individual proactively enrolls in the program
 - The second phase is called automatic enrollment where the individual is automatically enrolled into the CCC program.
 - **Intelligent Assignment** will consider previous enrollment with the health plans or the health plan network that includes the current adult day health provider or nursing facility (if applicable).

Enrollment Process

- Eligible Virginians will receive numerous letters informing them of their eligibility and providing information on the CCC program
- MAXIMUS is the third party enrollment broker
- Beneficiaries should call Maximus to opt in/ out of CCC



MAXIMUS
1-855-889-5243

Beneficiary Choice

Most importantly, if an individual is unhappy with a chosen health plan, he/she may, at any time, request reassignment to another health plan or opt out of the program and return to traditional Medicare and Medicaid (changes will be made the first of the month)



Medicare-Medicaid Enrollees in Virginia eligible for Commonwealth Coordinated Care

- Approximately 78,600 Medicare-Medicaid Enrollees

Region	Nursing Facility	EDCD Wavier	Community Non-waiver	Total
Central VA	4,430	3,762	16,135	24,327
Northern VA	1,935	1,766	12,952	16,653
Tidewater	3,031	2,492	12,575	18,098
Charlottesville	1,477	842	4,427	6,747
Roanoke	2,833	1,355	8,583	12,771
Total	13,706	10,217	54,672	78,596

Benefits to Enrollees and their families

1

One system
to
coordinate
care

2

Designated
Care
Manager

3

Person-
centered
care
coordination

4

One ID card
for all care

5

24/7 local call
center with
access to
beneficiary
records

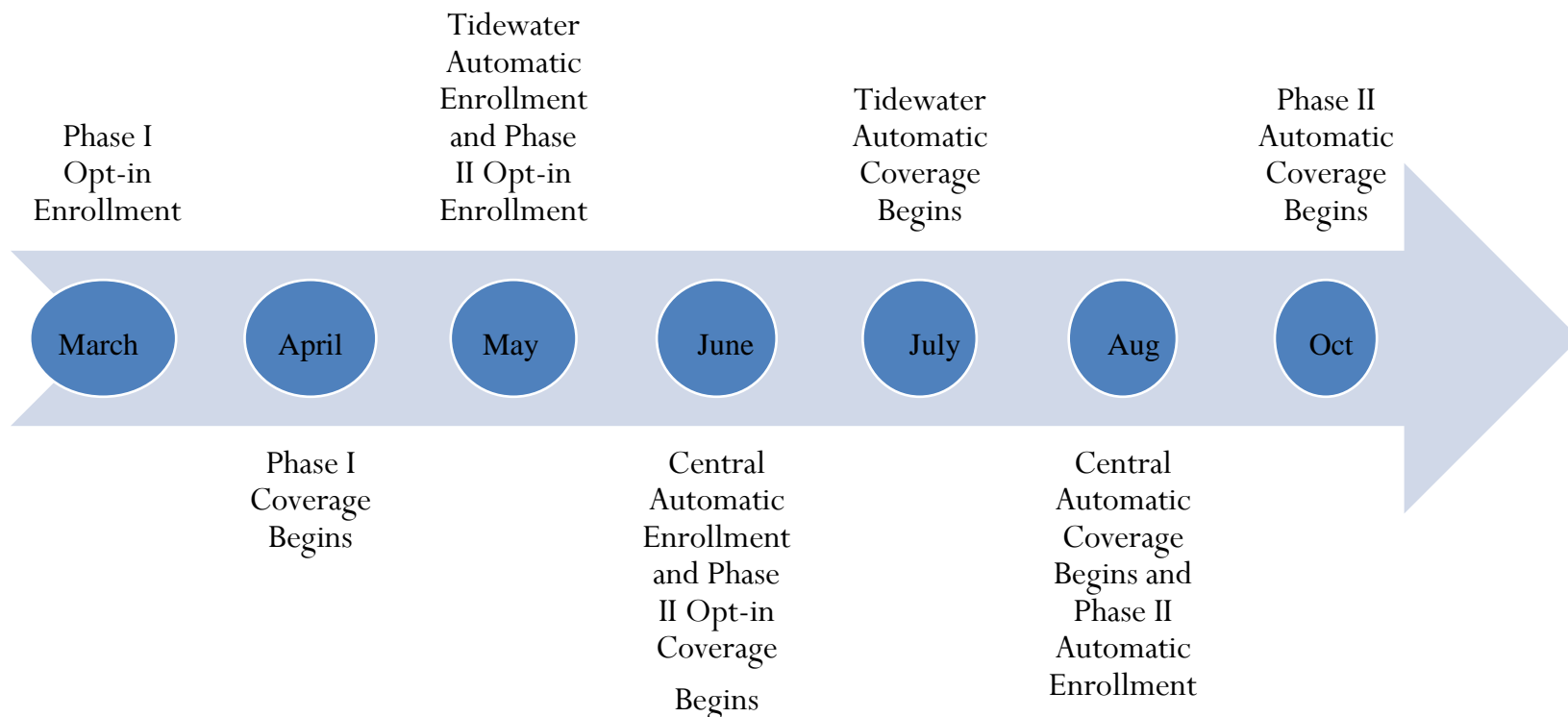
6

Unified
appeals
process



Commonwealth Coordinated Care
Medicare & Medicaid working together for you

2014 Implementation Timeline



Contact Information

Office of Coordinated Care

Virginia Department of Medical Assistance Services

600 E. Broad Street, Suite 1300

Richmond, VA 23219

(804) 588-4888

ccc@dmas.virginia.gov